Fact Sheet: Enhanced Security for your iSolved Account

To ensure the safety of your personal data, iSolved now requires a two-step authentication process when you access your account. This additional layer of security helps to protect your sensitive information from unauthorized access.

Here’s what you need to know:

1. **How it Works:** After entering your username and password, you'll be asked to enter a verification code. This code is sent to you by text message or email, depending on your preference.

2. **Why it’s Important:** This extra step makes it much harder for someone to hack into your account, even if they know your password. It’s an important measure to keep your data safe.

3. **Valid for 12 Hours:** Once you enter the verification code, you can access your account without additional verification for the next 12 hours. This means you won't need to enter a new code each time you log in during the day.

4. **Daily Reverification:** For security reasons, you’ll need to re-enter a new verification code each day. This helps ensure that you are the only one accessing your account regularly.

5. **Option to Use an Authenticator App:** If you’d prefer a different method for receiving the verification code, you can use an authenticator app like Microsoft Authenticator or Google Authenticator. You can set this up by following the prompts during the login process. These apps generate a code for you, making it quicker and easier to access your account without relying on text messages or emails.
Log in without a password

You can use your device's unlock mechanism (PIN, Touch ID, etc) as an easier and more secure alternative to a password.

Note: Anyone who is able to unlock this device can log in without your password.

Set Up Now  Maybe Later

Don't ask again on this device

Set up an authenticator app

Using an authenticator app is recommended to improve the security of your account.

An authenticator app is a method of two-factor authentication using a mobile app on your phone. Like Google Authenticator or Microsoft Authenticator, it is more secure than seeing a code sent via email or text.