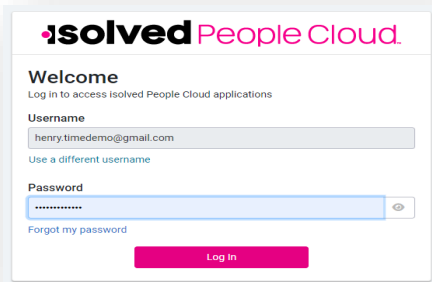


Fact Sheet: Enhanced Security for your iSolved Account

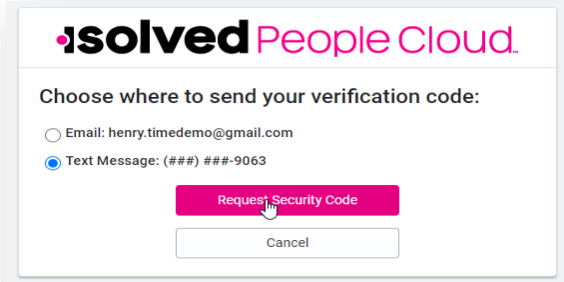
To ensure the safety of your personal data, iSolved now requires a two-step authentication process when you access your account. This additional layer of security helps to protect your sensitive information from unauthorized access.

Here's what you need to know:

- 1. How it Works:** After entering your username and password, you'll be asked to enter a verification code. This code is sent to you by text message or email, depending on your preference.

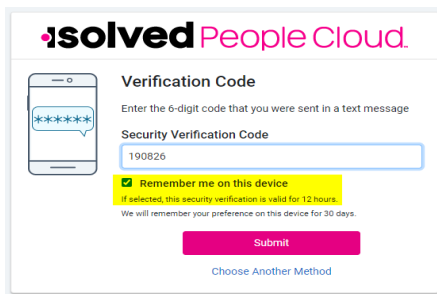


The screenshot shows the iSolved People Cloud login page. It features the company logo at the top, a 'Welcome' message, and a 'Log in to access iSolved People Cloud applications' instruction. There are input fields for 'Username' (containing 'henry.timedemo@gmail.com') and 'Password'. A 'Log In' button is at the bottom.



The screenshot shows the 'Choose where to send your verification code:' screen. It has two radio button options: 'Email: henry.timedemo@gmail.com' and 'Text Message: (###) ###-9063'. The 'Text Message' option is selected. There are 'Request Security Code' and 'Cancel' buttons.

- 2. Why it's Important:** This extra step makes it much harder for someone to hack into your account, even if they know your password. It's an important measure to keep your data safe.
- 3. Valid for 12 Hours:** Once you enter the verification code, you can access your account without additional verification for the next 12 hours. This means you won't need to enter a new code each time you log in during the day.



The screenshot shows the 'Verification Code' entry screen. It includes a 'Security Verification Code' input field with the number '190826'. There is a 'Remember me on this device' checkbox which is checked, with a note that the security verification is valid for 12 hours. A 'Submit' button and a 'Choose Another Method' link are at the bottom.

- 4. Daily Reverification:** For security reasons, you'll need to re-enter a new verification code each day. This helps ensure that you are the only one accessing your account regularly.
- 5. Option to Use an Authenticator App:** If you'd prefer a different method for receiving the verification code, you can use an authenticator app like Microsoft Authenticator or Google Authenticator. You can set this up by following the prompts during the login process. These apps generate a code for you, making it quicker and easier to access your account without relying on text messages or emails.

Log in without a password

You can use your device's unlock mechanism (PIN, Touch ID, etc) as an easier and more secure alternative to a password.

Note: Anyone who is able to unlock this device can log in without your password.

[Set Up Now](#)

[Maybe Later](#)

Don't ask again on this device

Set up an authenticator app



Using an authenticator app is recommended to improve the security of your account.

An authenticator app is a method of confirming your identity using a separate app on your phone (like Google Authenticator or Microsoft Authenticator). It is more secure than having a code sent via email or text.

[Set Up Now](#)

[Maybe Later](#)

Don't ask again on this device