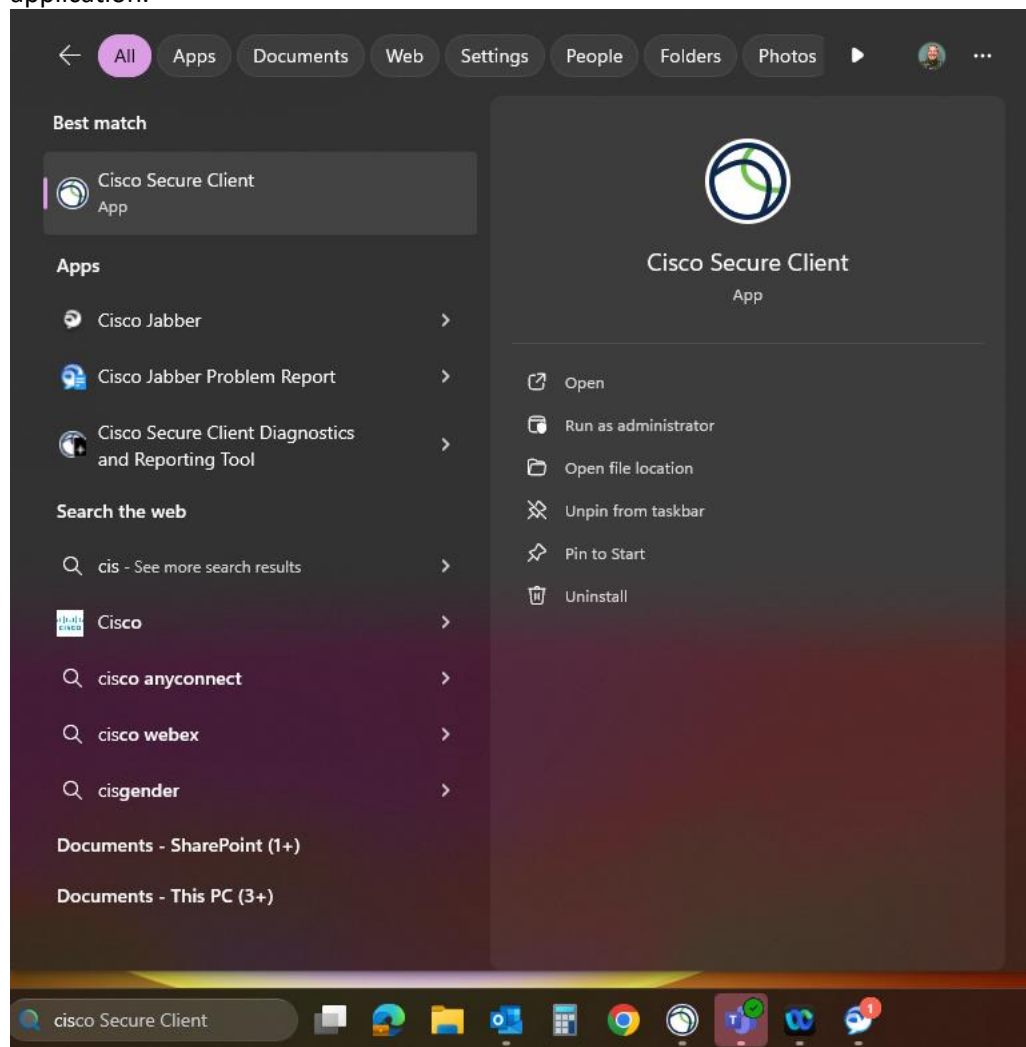


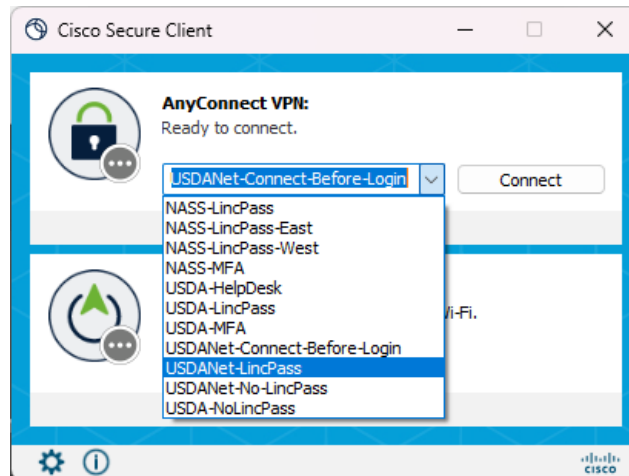
Remote Laptop – Daily Use

Daily Use:

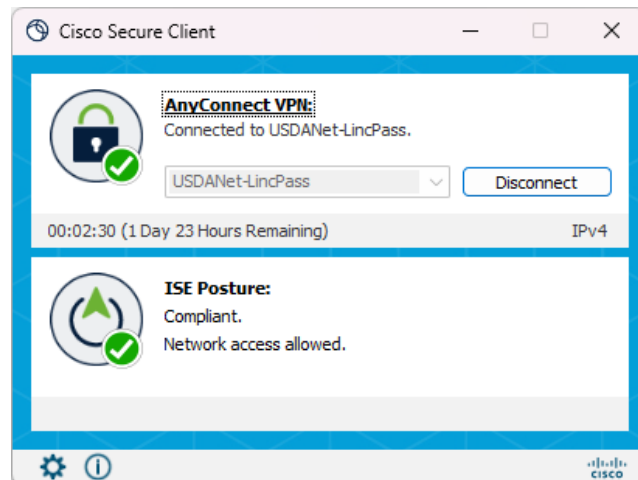
1. Laptops should be left with power on, signed out of Citrix but still signed into Cisco Secure Client (EVPN), so updates can come in the evenings.
2. Headsets should be plugged directly into the docking station or laptop USB port.
3. Restart your laptop and simply sign into your laptop using your PIN and Lincpass
 - Don't use the lock and key icon.
 - Once you are logged into your laptop Search and Open the Cisco Secure Connect application.



Remote Laptop – Daily Use



- - In the dropdown image select the “USDANet-Lincpass”
 - The system will use a pop-up window to authenticate your connection.
- Click on “accept” and you should then be good to proceed with working as normal and your VPN should show as it is listed below.



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4. After the desktop has populated with your Icons, double click on the NASS Links folder. Select the “**nassvnet**” file to enter Citrix.
 - Enumerators can also create internet shortcuts if they want.
 - <https://nassvnet.usda.net/Citrix/InternalWeb/> or <https://nassvnet1.usda.net/Citrix/InternalWeb/>
 - Note: If you clear your browser cache or attempt a Citrix connection for the first time you will have to click on “Detect Receiver” and select “Always” in the checkbox popup.
 5. Make sure to use the Jabber agent line # (**005555XXXX** number) is the same as your Finesse agent line to work with Blaise autodial function.
 6. At end of the workday, sign-out of Citrix and leave the computer on and still connected to the EVPN, so updates can automatically download.
 - For those of you that have MIFI’s, they have to be left on for about 5 hours after your shift so EVPN will stay connected for updates.